

## **Terms of Conditions**

### **Booking more than 30 days ahead:**

Deposit: 20% deposit payable at time of booking

Balance due 30 days prior to arrival.

### **Booking less than 30 days ahead:**

Full payment is required at the time of making the reservation.

The booking is only confirmed when the deposit / balance has been paid. Please note that the initial deposit is only refundable if you cancel your booking within seven days of receiving our booking confirmation.

**Check in: 4-6pm**

**Check out: 10am**

**Child policies** – children of any age are welcome. To see the correct occupancy information, please add the number of children in your group and their ages. Travel cots / high chairs must be provided by the guests if needed. There is no capacity for extra beds at this property. Children to be supervised during their stay. **Strictly** no admittance on to the farm yard.

## **Pets**

Up to two well behaved dogs are welcome. Charges apply. Please bring their own beds and use the toilet bags / dark towels provided. To respect all our guests we ask that dogs are not allowed in the bedrooms or on furniture. Please follow the countryside code when walking your pet and ensure they are never left alone during your stay.

## **Your obligations**

You agree to keep and leave the property and the furnishings, kitchen equipment, crockery, glasses, clean and in good condition. Bedding, towels and robes to be left in good condition. A damage deposit of £150 will be requested at the time of booking. This will be returned to you (within a fortnight) if no evidence of substantial damage or loss to the property's contents is found. If this is not the case, a list will be sent to you and deducted from your damage deposit. We do of course accept that small accidental damages can be considered as fair wear and tear.

You agree to take all necessary steps to safeguard your belongings at 'The View' as we do not accept any liability.

**Caution** 'The View' is on a septic tank. Please do not deposit anything other than human waste down the toilet. Use the bins provided.

You cannot allow more people to stay at 'The View' than expressly authorised, nor can you take your pet without prior arrangements.



You agree to allow us or any representative of ours access, at any reasonable time during your stay, for the purpose of essential repairs.

You agree to our strict non-smoking policy. Any evidence to suggest that there has been smoking in the property will lead to additional cleaning charges. A metal bin will be located outside the property for cigarette butts to be deposited in to.

### **Hot Tub**

Including in your stay at 'The View' is a hot tub. Please take note of the sign next to it if you wish to use it.

The Association of Pool & Spa Professionals (APSP) notes that infants should not be permitted in a hot tub at all as their skin makes them more susceptible to overheating. The APSP also recommends that toddlers and young children should not be allowed in a hot tub unless they can stand on the bottom and have their heads completely out of the water. Also, since little ones have little control over bodily functions, spas can become unsanitary almost instantly when 'accidents' happen.

We reserve the right to levy a cleaning charge if the hut/hot tub is left in a particularly poor condition.

### **Cancellations**

If you cancel your booking within seven days of receiving your booking confirmation, we will refund the balance of any money you have paid us. After such period, if you cancel your booking more than 30 days prior to your arrival date, we will retain the initial deposit and refund the balance of any money paid to us.

If you cancel your booking less than 30 days prior to your arrival date, we reserve the right to retain the initial deposit and the balance. If we are able to secure an alternative booking for 'The View'; in these circumstances we will refund the balance but not the deposit.

If you need to cancel or amend your booking you must telephone or email as soon as possible.

We reserve the right to refuse access to any guests exhibiting unacceptable or antisocial behaviour, under which circumstances no reimbursement of booking charges will be due.

We are relieved of any liability should, due to circumstances beyond our control, 'The View' becomes unavailable or unsuitable for letting. Any money paid will be reimbursed in full and the booking may be cancelled.

Jane Swiers

The View



## Hot Tub Rules

Please shower before entering the spa. Any skin or tanning products can block the filters and stain the shell.

Enter and exit the hot tub carefully using the steps as the floor around the spa may become slippery.

No food or drink in the spa.

Please ensure the hot tub is covered and switched off when not in use. This will help conserve energy and maintain the spas' temperature.

Chemical levels will need to be checked daily. This will be done before 9am. Please specify a different time if this is not convenient.

Pregnant women, very young children, & people with health, skin or medical conditions should consult their GP before entering the spa.

People with alcohol, drugs or medication (that causes drowsiness) in their system should not enter the spa.

Please do not use any oils, bubbles, soaps or products in the spa.

All users of the spa do so at their own risk. Children should be supervised at all times.

Maximum use **15 minutes**.

The management accepts no responsibility for accidents or injury.

